

NEWMILNS & GREENHOLM COMMUNITY ACTION PLAN

SURVEY ANALYSIS 2021 - 2026

SURVEY RESPONSES

Hard Copies	Smart Survey	Total
97	557	663

Hard Copies		
Age Range	M	F
5 - 11	2	2
12 - 17	1	1
18 - 24	3	0
25 - 44	4	10
45 - 59	10	18
60 - 69	10	13
70+	9	14
Didn't say age	0	0
TOTAL	39	58

Smart Survey			
Age Range	No.	M	F
5 - 11	0	1	3
12 - 17	0	5	4
18 - 24	15	7	7
25 - 44	165	71	93
45 - 59	234	85	147
60 - 69	91	34	57
70+	29	12	17
Didn't say age	23	8	6
TOTAL	557	223	334

NEWMILNS & GREENHOLM COMMUNITY ACTION PLAN

SURVEY ANALYSIS 2021 - 2026

Question 1 – What do you like about our town?

Community Spirit, Activities & Facilities	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	70	327	<u>397</u>	59%	
Friendly/ Helpful People / good neighbours / Family	37	218	255		39%
Sense of Community / community spirit	23	165	188		28%
Work and effort of the NRA/ LVT/ NTHI/ Coffee Pot	20	112	132		20%
Quiet/ cosy	10	73	83		13%

Quotes from the surveys:

- The people are the best asset.
- Some great groups such as NRA, Gala, Bowling Club who are now working together. A great festival weekend for all of the community.
- It's a friendly colourful town,
- The food festival and other events
- A sense of community and a growing drive to better the area.
- Good place to raise children
- Close knit community

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Question 1 – What do you like about our town?

Appearance & Local Environment	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	29	212	<u>241</u>	36%	
Local countryside and walks	22	148	170		71%
Flower Planters / gardens	10	60	70		29%

Quotes from the Surveys:

- I like that the countryside is right on our door step
- Plenty of litter bins and flower beds.
- The views across the valley.
- Pretty geographical location within a lovely valley
- The beautiful surroundings and nature walks.
- Beautiful countryside

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SURVEY ANALYSIS 2021 - 2026

Question 1 – What do you like about our town?

Local Economy, Heritage & Tourism	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	27	113	<u>140</u>	21%	
The Bobbin Café / existing shops / new businesses	15	68	83		40%
The history of the town, including historic building	8	73	81		39%
Ski Slope	6	26	32		15%
Lower business rates / house prices	1	7	8		4%
Other: Main Road running through provides plenty of passing trade and Local client base that you can get to know	2	3	5		2%

Quotes from the Surveys:

- Ski slope
- The town has huge potential, with a rich cultural and property heritage.
- Lots of character buildings
- Like to local shops,
- I like the Bobbin Café and Lamlash House

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Question 1 – What do you like about our town?

Local Amenities, Location and Transport Links	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	18	117	<u>135</u>	20%	
Easy reach of larger towns / cities and the coast	7	35	42		38%
Facilities (Primary School / ECC/ medical practice/ library/ business gateway)	5	25	30		28%
Leisure amenities nearby (parks / football pitch)	3	19	22		20%
Public Transport	6	8	14		13%
OTHER: • New Broadband		1	1		1%

Quotes from surveys:

- We're close enough to bigger towns and Glasgow / East Kilbride
- Like the football pitch and the pub
- I like the medical practice
- Ease to reach Glasgow and the Coast

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Question 2 - What don't you like about our town?

Community Spirit, Activities & Facilities	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	13	133	<u>146</u>	22%	
Lack of facilities for all age groups and events	19	87	106		67%
Not enough community spirit	4	34	38		24%
Too many groups / committees - not joined up	1	9	11		7%
Other: Morton Hall expensive to Hire		3	3		2%

Quotes from the surveys:

- The lack of things for children and young people to be able to access.
- There is nothing for teenagers in the valley to do.
- Nowhere for young people to go
- No community spirit
- No safe place for children and young people to go to

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Question 2 - What don't you like about our town?

Appearance & Local Environment	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	52	365	<u>417</u>	62%	943
Empty and rundown public and private buildings (incl Loudoun Rd / Main Street)	58	371	429		51%
Litter and Fly tipping	21	179	200		21%
Dog fouling	17	148	165		18%
Unkempt gardens and paths / poor public space maintenance	9	70	79		8%
OTHER: <ul style="list-style-type: none"> • Cobbles at the Cross • Drains not cleared / neglected • War memorial just left to go untidy after remembrance day • Abandoned Vehicles 	3	13	20		2%

Quotes from the surveys:

- The dog mess
- The pavements are in a terrible state with cracks
- 1st impression when driving through
- The buildings that are left to go to ruin and disrepair bringing down the look of the area.
- The unkempt properties on the main street

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Question 2 - What don't you like about our town?

Local Economy, Heritage & Tourism	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	43	281	<u>324</u>	50%	
Lack of Shops and variety / vacant shops	35	188	223		69%
Lack of Investment and funding	4	41	45		14%
Lack of hospitality venues	2	33	35		11%
Poor state of historic buildings (Town house/Morton Hall)	2	18	18		6%
OTHER:					
<ul style="list-style-type: none"> • Not many takeaways deliver 		1	1		<1%

Quotes from the surveys:

- No employment in area
- It would also be nice to have a decent pub or restaurant where families could enjoy a nice meal
- Few empty shops
- The poor state of the old town hall
- Lack of businesses

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Question 2 - What don't you like about our town?

Local Amenities, Location and Transport Links	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	60	295	355	53%	
No Post Office or Bank	17	107	124		35%
Bad parking and lack of suitable parking/EV charging points	13	63	76		21%
Too much heavy traffic / speed of traffic	14	55	69		19%
Transport Links / poor road / expensive buses	8	37	45		13%
Bad turn at Brown St	3	12	15		4%
Poor service and hours at GP		10	10		3%
Poor internet connection	3	4	7		2%
Reduced opening hours of library / smaller library		5	5		1%
No public toilets	2	2	4		1%

Quotes from the surveys:

- Lack of essential services - post office library etc
- I don't like that the whole Valley community is being starved of life by public services such as the banks and the Post Office.
- No Parking
- Too much traffic
- The speed of the traffic going through the town

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Question 2 - What don't you like about our town?

Housing & Anti-social Behaviour	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	31	402	<u>433</u>	65%	
Empty Housing Properties / land where buildings demolished and then nothing	13	137	150		35%
Substance users / antisocial behaviour	11	130	141		33%
Lack of new housing	3	55	58		13%
Private Landlords not taking responsibility	3	42	45		10%
People being moved into Newmilns	1	38	39		9%

Quotes from the surveys:

- The state of some of the houses in the main road
- No support for substance users
- Unsightly flats
- Antisocial behaviour

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Question 3 - What would you do to improve our town?

Community Spirit, Activities & Facilities	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	49	294	343	51%	
Improved facilities for young people	16	69	85		25%
More community events	10	60	70		20%
More community input	7	42	49		14%
Local football / sports teams	3	32	35		10%
New community facility	3	24	27		8%
Improve attitudes	2	25	27		8%
Co-ordinated groups for existing events / information	2	19	21		6%
More support for vulnerable	5	8	13		4%
Easier access and utilisation of existing facilities		11	11		3%
OTHER: Christmas decorations	1	4	5		1%

Quotes from the surveys:

- More kids clubs, better play facilities.
- Improve Community Facilities
- Create more social outlets for young people
- Get people out and about more in their community
- The regeneration group are doing a great job, but they are needing more backup from people

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Question 3 - What would you do to improve our town?

Appearance & Environmental Improvements	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	76	540	616	92%	
Improved attention to derelict and rundown buildings	40	309	349		55%
Maintenance of gardens, paths and roads	18	106	124		20%
Leisure improvements (e.g. river walks, cycle tracks & children's parks)	4	52	56		9%
Clean up dog poo initiative including surveillance	5	35	40		6%
Improvement of current and creation of new green spaces	4	26	30		5%
Placement of current and addition of new bins		16	16		3%
OTHER: <ul style="list-style-type: none"> • Utilisation and maintenance of river • Development of community garden(s) and allotments • Wild animal maintenance (e.g. reintroduce certain species) • Rubbish Amnesty • Wall Art reflecting History 	5	11	16		<1%

Quotes from the surveys:

- Offer free dog litter bags to people who cannot afford them.
- Any old buildings either pulled down or renovated, as they are all eyesores.
- Develop empty buildings for housing or community spaces.
- Try get buildings spruced up.

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Question 3 - What would you do to improve our town?

Local Economy, Heritage & Tourism	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	57	356	<u>413</u>	62%	
New shops	28	152	180		44%
Support and investment for businesses	18	93	111		27%
Hospitality venues (e.g. Pub, Restaurant)	6	49	55		13%
Maintenance of historic buildings	2	46	48		12%
History and Heritage signage	3	16	19		5%

Quotes from the surveys:

- Seeing the empty shops opened.
- Better businesses to improve jobs and town stability.
- Create better/more jobs by opening more shops.
- A nice pub.

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Question 3 - What would you do to improve our town?

Local Amenities, Location and Transport Links	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	44	215	<u>259</u>	39%	
Improve Parking – more spaces available and safe parking options as well as EV charging points	7	48	55		21%
Wider Council and partner investment	2	42	44		17%
Better transport links, roads and paths	11	31	42		16%
More amenities (bank / post office)	8	34	42		16%
A by-pass to get heavy traffic off main road	9	30	39		15%
Traffic calming measures		15	15		6%
Improve access to Business area at Brown Street junction	1	8	9		3%
Recycling Points	3	4	7		3%
OTHER: <ul style="list-style-type: none"> • Cinema • Dinosaurs / Volcano / Unicorn • Run of River micro hydro scheme – as income generator 	3	3	3		1%

Quotes from the surveys:

- Make pavements easier to manoeuvre for those with mobility issues.
- Cheaper buses.
- Build a bypass.
- Local post office and bank.

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Question 3 - What would you do to improve our town?

Housing & Anti-social Behaviour	Household	Online	Total	% Of Total Responses	% Of Comments Under This Heading
	44	469	513	77%	
Social and private landlords to take more responsibility on who they place as tenants	17	123	140		27%
New family housing	12	113	125		24%
Improved Community Safety and Surveillance		89	89		17%
Encourage residents to maintain their property and gardens	8	74	82		16%
Act on Absent Landlords	7	70	77		15%

Quotes from the surveys:

- More support for substance users.
- Renovate flats on Main Street and Loudoun Road.
- Get rid of old buildings and absent landlords.
- Improve the houses as they are in need of repair.

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Question 4 – What would you wish our town to be like in 5 years' time?

- More vibrant and attractive, thriving and safe
- Much cleaner town with maintained properties
- Better Local Shopping
- Pride in the Community
- Community spirit
- Community groups working together
- Community centre for all ages
- Support and activities for all ages
- Increased and better businesses bringing more employment
- More families moving to the area
- More new/affordable housing
- Better parking
- Less heavy thru-traffic
- More things to do
- More events
- Improved Buildings
- Refurbished School
- Revamp of the main thoroughfare
- Full time Doctors in the town
- More green spaces with flowers
- More History points – e.g. Lace Trail
- Improved Transport connections and roads
- More communal seating areas
- River & wildlife programs
- More social eating and meeting places